FLEET ANALYTICS SERVICE LEVEL AGREEMENT REQUEST FORM

This is Macrocomm Fleet Analytics Service Level Agreement Request From that must be completed by business and sent to the legal department for an SLA to be drafted.

A lead time of one (1) working day to be allowed.

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| CLIENT - COMPANY AND CONTACT DETAILS | |
| Name of Client / Company or Third Party |  |
| Company Registration No: |  |
| Company Physical Address: |  |
| Company Postal Address: |  |
| Contact Person Full Name |  |
| Contact Person Landline |  |
| Contact Person Cellphone |  |
| Contact Person eMail address |  |
| Company Landline Number |  |
| Company Website URL |  |
| Company Email Address |  |
| SERVICE LEVEL AGREEMENT TERMS | |
| Has a Master Procurement Agreement or other been signed with this Client / Company? |  |
| Commencement (effective) date of this SLA is |  |
| This SLA is for a period of how many months / years |  |
| Scope of Service – Which fleet management service does the client / company use? (see.3.1.1.1) | This must be well defined and set out clearly not only in this clause but also in be noted in Annexure A |
| Scope of Service – How is data delivered? (See 3.1.1.2) |  |
| This SLA only concerns itself with Analytics, there is no telematics installation. Does this SLA need to updated to include Telematic Device sales & installations? Provide all details here |  |
| Confirm Section 16 and 17 use the same details as noted above Section 1 (recordal), if not provide the necessary information here. |  |
| Annexure A provide all the necessary details | |
| Effective Date (should be same as commencement date in Clause 1) |  |
| Contract Term (should be same as Clause 1) |  |
| Monthly Subscription Details |  |
| Number of Client Users |  |
| Billing frequency |  |
| Payment Terms |  |
| Business Unit Details | |
| Name of Business Unit |  |
| Name of Business Head |  |
| Name of Business Opportunity Lead |  |
| FOR LEGAL DEPARTMENT OFFICE USE:  RECORD CONTROL | |
| Customer File Number |  |
| Confirm if a signed NDA is on record |  |
| Confirm signed SLA on record |  |